



TENNESSEE COLLEGE
OF APPLIED TECHNOLOGY
MEMPHIS



*Community Resources
and Transition
Information*

Main Campus - 550 Alabama Avenue Memphis, TN 38105 (901) 543-6100 Extension Campus – Aviation
Maintenance Center 3435 Tchulahoma Rd. Memphis, TN 38118 (901) 543-6180 Bartlett Extension Campus



TENNESSEE COLLEGE OF APPLIED TECHNOLOGY

MEMPHIS

Main Campus - 550 Alabama Avenue Memphis, TN 38105 [\(901\) 543-6100](tel:9015436100)

Extension Campus - Aviation Maintenance Center 3435 Tchulahoma Rd. Memphis, TN 38118 [\(901\) 543-6180](tel:9015436180)

Bartlett Extension Campus-3375 Appling Rd, Bartlett, TN 38133 [\(901\) 545=3244](tel:9015453244)

Community Resources and Transition Information

TCAT MEMPHIS – STUDENT SERVICES

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THE TENNESSEE COLLEGES OF APPLIED TECHNOLOGY
SERVE AS THE PREMIER SUPPLIERS OF WORKFORCE DEVELOPMENT THROUGHOUT THE STATE OF TENNESSEE.
A TN BOARD OF REGENTS – AN AFFIRMATIVE ACTION / EQUAL OPPORTUNITY INSTITUTION

Community Resources and Transition Information

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Community Resources and Transition Information

The information presented in this resource may assist teachers, students, and parents in locating vital information that can be used to identify available community resources. Please call or visit agency web sites for additional information. Community Information and ***“Referral”*** means providing information about human services in the community by directing individuals to the agencies that will best serve their needs.

Dial 2-1-1 to Find Help

If you are looking for help, or want to provide someone with help, just dial 2-1-1 to reach the community information and referral resources of LINC, the Library Information Center at the Memphis Public Library. LINC, in conjunction with United Way of the Mid-South, is the local source for community resources. LINC maintains a large, comprehensive database of human services organizations, government agencies and volunteer groups, which can now be accessed by dialing 2-1-1.

You can also reach LINC with this free 800 number: **855-354-4211**.

The most frequent requests for help are utilities, food, protective services, legal assistance, child care, social support, housing, and mental health.

Services are accessible to the hearing-impaired by calling TTY 415-2701.

Serving People in Need and the Agencies Who Help Them

2-1-1 LINC has the most comprehensive **database** of human service resources in the area. It is continuously updated by the information professionals, also known as librarians, at the Memphis Public Library & Information Center.

The concept of dialing 2-1-1 for help is not just in the Mid-South. It is a growing national service. The Federal Communications Commission designated 2-1-1 as the national abbreviated dialing code for free access to health and human services information and referral.

Free and Immediate Information for help when...

- You are worried about the gas shutoff notice you just received.
- You have been caring for your wife, who has Alzheimer’s. You are exhausted and need assistance and respite.
- Your employee is frequently missing work; she needs affordable, reliable child care.
- You need counseling for your 12-year-old son who is not going to school regularly.
- You have questions about eligibility for Food Stamps.
- Your client needs information about available transportation for the disabled.
- You are a guidance counselor searching for a parenting course for a teen father.
- You want to know how to get a passport.
- You are a teenager with problems at home and need someone to talk to.

Community Resources and Transition Information

What Are Some Typical Referrals?

Food

Clothing

Housing

Counseling

Complaints

Tutorial Services

Support Group

Civic Groups and Clubs

Community Clinics

Substance Abuse Services

English as a Second Language

Rent/ Utilities Assistance

And much more

TTY Service for the hearing impaired - Provides access to the LINC TTY for hearing impaired customers at 901-415-2701 or toll free at 855-354-4211.

How Do I Contact LINC about Community Information and Referral?

You can call, fax, or email:

Memphis Public Library and Information Center

3030 Poplar Ave. Memphis, TN 38111

Phone: Dial 2-1-1 or call (901) 415-2700 **Fax:** (901) 323-7206

Hours: 10:00 AM - 8:00 PM, M-Th; 10:00 AM - 5:00 PM, F, Sa; 1:00 PM - 5:00 PM, Su

Community Resources and Transition Information

HUMAN SERVICES AGENCIES

Agency	Services/Training	Address	Phone
Social Security Administration www.ssa.gov	Reach SSA support programs by calling 1-800-772-1213, you can use our automated telephone services to get recorded information and conduct some business 24 hours a day. If you cannot handle your business through our automated services, you can speak to a representative between 7 a.m. and 7 p.m. Mon through Fri.	1330 Monroe Ave, Memphis, TN 38104	Employment Support Programs: 1-800-772-1213 General info: 1-800-772-1213 TDD: 1-800-325-0778
Division of Rehabilitation Services Age Group: 16 and up Disability Groups: All	Diagnostics & evaluations, counseling and guidance, mental or physical restoration services, prosthetic aids and appliances, vocational training, transportation and maintenance, interpreter services, mobility training, reader services, technology aids, employment assistance/ placement and other services that are needed to help and individual reach their vocational goal	40 S. Main, Suite 1000 Memphis, TN 38103 www.tn.gov/humanservices	(901) 528-5284 DRS Services for the Blind & Low Vision (901) 528-5284
Tennessee Department of Mental Health & Developmental Disabilities https://tn.gov/behavioral-health/	Adult day training, vocational programs, supported employment, community participation, early intervention services for preschoolers, residential and supported living services, and family support services.	Division of Mental Retardation Services: 11437 Milling Wilson Road Arlington, TN 38002 Tn.gov	(901) 745-7200 Ask for Intake
	Provides and/ or contracts for treatment and support services for adults and children with mental illness and children and serious emotional disturbances. Age Groups: All Disability Groups: MR & MI	Department of Mental Health and Substance Abuse Services	800-560-5767 Monday – Friday 8 am – 4:30 pm
Veterans Affairs Department www.memphis.va.gov	Provides veterans benefits and services	1030 Jefferson Ave, Memphis, TN 38104	(901) 523-8990
Friends for Life Corporation http://www.friendsforlifecorp.org/	Help for persons affected by HIV/AIDS	43 N Cleveland St, Memphis, TN 38104	(901) 272-0855

Community Resources and Transition Information

EMPLOYMENT

Agency	Services/Training	Address	Phone
JobLINC www.memphislibrary.org	JobLINC is a mobile Job and Career Center that helps job seekers locate employment opportunities. JobLINC can help Shelby County employers find the right people to fill job openings.	3030 Poplar Ave. Memphis, TN 38111	(901) 415-2700
www.employmentguide.com	EmploymentGuide.com is the online recruiting solution for employers looking to fill hourly or non-exempt positions. <i>The Employment Guide</i> , EmploymentGuide.com is the only Internet recruitment tool uniquely focused on entry level to middle management positions.	N/A	N/A
www.careersingear.com	CareersinGear.com is dedicated to providing truck driving jobs and other necessary tools to help your search.	N/A	N/A
www.healthcareerweb.com	HealthCareerWeb.com is a full service healthcare job site! HealthCareerWeb.com can assist your job search.	Nursing, Pharmacy, and Administrative Support employment opportunities	N/A
Memphis and Shelby County Office of Reentry	Employment - Second Chance Ex-Felon Program	1362 Mississippi Blvd. Memphis, TN 38106 www.MSCOR.org	(901) 545-0343

Community Resources and Transition Information

MEMPHIS PUBLIC LIBRARIES

<http://www.memphislibrary.org/>

Agency	Services/Training	Address	Phone
Benjamin L. Hooks Central Library	Information and Resources	3030 Poplar	(901) 415-2734
North Branch Library	Information and Resources	1192 Vollentine	(901) 415-2775
Parkway Village Library	Information and Resources	4655 Knight Arnold	(901) 363-8923
Gaston Park	Information and Resources	1040 3 rd Street	901-415-2769
South Library	Information and Resources	1929 S. Third	(901) 415-2780

TN DEPARTMENT OF LABOR AND WORKFORCE DEVELOPMENT CAREER CENTERS

<HTTPS://WWW.TN.GOV/WORKFORCE> OR <WWW.JOBSEARCH.ORG/TN>

Featuring information on career selection, exam prep guides, scholarships, college directories, resume preparation, & job hunting.

Agency	Services/Training	Address	Phone
Memphis Area Career Center	Career Services Jessica.Kelley@ajcmemphis.com	Downtown 155 Angela Street Memphis, TN 38104	(901) 707-8419
Memphis Workforce Investment	Employment Agency	Walnut Grove – Midtown Office 3040 Walnut Grove Road Memphis, TN 38111 http://www.workforceinvestmentnetwork.com/contact/locations	901-222-1820
Department of Labor & Workforce Development	Employment and Career Services	https://www.jobs4tn.gov/	N/A

Community Resources and Transition Information

HOMELESS SHELTERS

Agency	Services/Training	Address	Phone
Memphis Union Mission	Emergency Shelter Men only	383 Poplar Avenue Memphis, TN 38105	901)526-8403
Alpha Omega Veterans Services	Emergency Housing -Men and Women Veterans	1183 Madison Ave. Memphis, TN 38104	(901) 726-5066
Porter-Leath Children's Center	Emergency Shelter/Foster Care - Children	3400 Prescott Road Memphis, TN 38118	(901) 577-2500
The Peabody House	Emergency Housing & Treatment - HIV/AIDS Adults	1076 Peabody Memphis, TN 38104	(901) 527-3863
Missionaries of Charity	Housing Emergencies for women and women w/children (boys under 5)	700 N. Seventh St. Memphis, TN 38107	(901) 526-5456
Memphis Interfaith Hospitality Network	Emergency Housing – Families	700 N. 7 th Street Memphis, TN 38112	(901) 452-6446
Emergency Shelter Women & Children	766 S. Highland		901-725-4277
Genesis House	Chronically Mentally Ill Adults	300 N. Bellevue Memphis, TN 38105	(901)274-4795

Community Resources and Transition Information

DOMESTIC VIOLENCE

<http://www.memphisywca.org/abused-women-services/>

National Domestic Violence Hotline: 1-800-799-SAFE (7233)

Abused Women’s Services is a multi-faceted program consisting of four (4) major components: Community Education, Court Advocacy, Immigrant Women’s Services and Emergency Shelter. AWS provided services to 1,101 women and children who were victims of domestic violence. The services included but were not limited to crisis counseling, individual and group counseling, shelter, food, transportation, clothing, court advocacy, social service referrals and education/information on domestic violence

Agency	Services/Training	Address	Phone
Youth Villages	For Children with Emotional & Behavioral Problems For Ages 13-17, Adolescent Crisis Shelter & Counseling, Adolescent Crisis Shelter	1582 Poplar Avenue Memphis, TN 38104	(901) 725-6911
Shelby County Rape Crisis Center	Victims of sexual violence, regardless of your law enforcement reporting status, the Shelby County Rape Crisis Center remains committed to caring for and empowering you by providing the services necessary to not only survive but succeed following a sexual assault.	1060 Madison Ave. Memphis, TN 38104	Phone (901) 222-4350 Fax (901) 222-4351

Community Resources and Transition Information

DRUG TREATMENT CENTERS

Agency	Services/Training	Address	Phone
CAAP, Cocaine and Alcohol Awareness Program www.caapincorporated.com	Provides drug and alcohol treatment and domestic violence services	4023 Knight Arnold Rd. Memphis, TN 38118 Domestic Hotline 901-360-0442	(901) 272-2221 (901)-360-0864 Fax
Charter Lakeside Behavioral Health System http://lakesidebhs.com/contact-us/	Crisis Care Lakeside Behavior Health.com	2911 Brunswick Road Bartlett, TN 38133	(901) 377-4733 800-232-LAKE (5253)
The Exchange Club Family Center	Family Counseling - The mission of The Exchange Club Family Center is to break the cycle of child abuse and neglect by providing prevention, intervention, educational and support services to families in an effort to replace abusive and/or violent behavior with effective	2180 Union Ave. Memphis, TN 38104 http://www.exchangeclub.net/	(901) 276-2200 24-hour hotline

Community Resources and Transition Information

SALVATION ARMY LOCATIONS

www.salvationarmymemphis.org or www.krocmemphis.org

Agency	Services/Training	Address	Phone
ADULT REHABILITATION CENTER (ARC)	Provide services homelessness, addiction, poverty, abuse, and suffering caused by disaster	2649 Kirby Whitten Road Memphis, TN 38133	(901) 531-1750
THE RAY & JOAN KROC CORPS COMMUNITY CENTER	The Ray & Joan Kroc Community Center is a 100,000-square-foot recreation, education, worship and arts center.	800 East Parkway South Memphis, TN 38104 Info@uss.salvationarmy.org	(901) 729-8007
WINCHESTER CORPS		696 Jackson Avenue Memphis, TN 38105	(901) 365-6128

Community Resources and Transition Information

MENTAL HEALTH

Agency	Services/Training	Address	Phone
Memphis Mental Health Institute https://tn.gov/behavioral-health	Mental Health	951 Court Ave, Memphis, TN 38103	(901) 577-1800
Lakeside Behavioral Health Center http://lakesidebhs.com	Mental Health Lakeside Behavioral Health System has been the premier provider of specialized behavioral health and addictive disease services in the Memphis and Mid-South region. Treatment for children, adolescents, young adults, adults and seniors.	2911 Brunswick Road, Bartlett, TN 38133	1-800-232-5253
Case Management, Inc. http://www.cmiofmemphis.org/	Mental Health Case Management, Inc. (CMI) was founded in June 1990 to provide outpatient case management services to the mentally ill in the Memphis and Shelby County area. The organization is a private, non-profit 501(c)3 governed by a volunteer board of directors.	3171 Directors Row Memphis, TN 38131 14 N. Bellevue Blvd. Memphis, TN 38104	(901) 821-5600
Frayser Family Counseling Center	Mental Health	2150 Whitney Avenue Memphis, TN 38127	(901) 353-5440
Case Management Midtown Mental Health Center info@cmiofmemphis.org	Mental Health	3171 Directors Row Memphis, TN 38131 14 N. Bellevue Blvd. Memphis, TN 38104	(901) 821-5600
Southeast Mental Health Center	Mental Health	135 N. Pauline St. Memphis, TN 38105	(901)-726-8700
Southeast Mental Health Center	Mental Health	951 Court Avenue Memphis TN 38103	(901) 369-1400
Southeast Mental Health Center	Mental Health	3628 Summer Avenue Memphis, TN	(901) 452-6941
Crisis Center Ministry	Mental Health	8133 Wilkinsville Road Millington, TN 38053	(901) 872-4357

Community Resources and Transition Information

Mobile Crisis Unit	Suicide Prevention Mobile Crisis Services is a 24/7/365 response team for those who are experiencing a mental health emergency. Services include Mobile Crisis Services for children and youth.	See more at: https://www.tn.gov/behavioral-health/article/mobile-crisis-services Alliance-hs.org	Call 855-CRISIS-1 (855-274-7471) and you will be routed to a trained crisis specialist in your area.
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Community Resources and Transition Information

PARENTING SKILLS

Agency	Services/Training	Address	Phone
Memphis Parent	Parenting Memphis Parent celebrates its 25th year of publishing in 2016. We started out as a monthly newspaper, with a mission to help our readers become great parents. We've grown into a multi-platform brand; our readers find us in print, online, and on the go, all around the Mid-South area.	55 Union Avenue, 2 nd Floor 38103 www.Memphisparent.com	(901) 521-9000
The Exchange Club Family Center	Parenting The Exchange Club Family Center works to break the cycle of family violence and child abuse so that children do not grow up to become child abusers. At the Family Center, children can find a safe haven to be nurtured, and parents can learn new behaviors that enable them to take better care of their children.	www.exchangeclub.net	(901) 276- 2200 24-hour hotline

ADULT EDUCATION

The Excel Center	The mission of The Excel Center is to provide adults 18 and older the opportunity and support to earn a high school diploma and begin post-secondary education while developing career paths in sectors of the local economy that offer better-than-average employment and growth opportunities.	1490 Norris Road Memphis, TN 38106 901-323-0751 On-site child care center	(901)-323-0751
Literacy Mid-South	The mission of Literacy Mid-South is to provide literacy resources to learners of all backgrounds and ages. Our organization serves all of the Mid-South, from adults to children.	http://www.literacymidsouth.org/ 66 S. Cooper Street Memphis, TN 38111 Phone: (901) 327-6000 Additional locations around the city: FRIENDS FOR LIFE 43 N. Cleveland Street Memphis, TN 38104 Phone: (901)-272-0855 NORRIS ROAD CHURCH OF CHRIST	(901)-327-6000

Community Resources and Transition Information

<p>Literacy Mid-South (continued)</p>		<p>Location: 1055 Norris Road Memphis, TN 38106 Phone: (901) 775-2511</p> <p>SOUTH MEMPHIS ALLIANCE Location: 1048 S. Bellevue Blvd. Memphis, TN 38106 Phone: (901) 774-9582 Website: South Memphis Alliance www.smaweb.org</p> <p>ADVANCE MEMPHIS (MAILING ADDRESS): PO BOX 2201, MEMPHIS, TN, 38101) Location: 769 Vance Avenue Memphis, TN 38126 Phone: (901) 543-8525 Website: http://advancememphis.org/ (Mailing address: PO Box 2201, Memphis, TN, 38101)</p>	
<p>Hope Works</p>	<p>A not-for-profit organization that seeks to serve the under-resourced through outreach programs that develop individual worth, encourage personal responsibility and promote the honor and value of work. By implementing a holistic approach through daily classes and meals, educational training and spiritual counseling, HopeWorks strives to break the cycle of crime, addiction and generational poverty that traps so many in our city.</p>	<p>www.WhyHopeWorks.org</p> <p>GED Program & Personal and Career Development Services</p> <p>Day or evening classes are available in Whitehaven, Midtown, National College, Randolph Library, MSCOR, and others.</p> <p>Each class meets six hours per week for 8-14 weeks.</p>	<p>(901) 272-3700</p> <p>GED Orientation info 901-396-8800</p> <p>3337 Summer Ave. Memphis, TN 38122</p>

Community Resources and Transition Information

NUTRITION / FOOD PANTRY

Agency	Services/Training	Address	Phone
Catholic Charities of West Tennessee	Food Pantry / Clothes Closet Open: Mon., Tues. and Wed. 9am – 12 noon Walk-in and referral clients with a 3-4 day supply of non-perishable and (as available) perishable food. They also offer “walk about” bags of one day’s worth of nutritious meals to our most vulnerable homeless clients.	1325 Jefferson Avenue Memphis TN 38104 www.ccwtn.org	(901) 722-4700
St. Andrew A.M.E. Church Ministries	Clothes Closet & Food Pantry Wednesdays 5p – 7p Clothes Closet: No Requirements Food Pantry: Gov’t ID, Proof of residence, SSN of everyone in home Serves 38106 & 38126 Residents	Located a block away from the church: 867 S. Parkway East Memphis, TN 38106 1369 Mississippi Blvd, Food Pantry	901-948-3441
Metropolitan Inter-Faith Association (MIFA)	Emergency Services assists seniors on fixed incomes and the working poor who have experienced temporary crisis with rent, mortgages, utilities, and food.	910 Vance Ave. Memphis, TN 38126 www.mifa.org	(901) 527-0226
Mid-South Food Bank – USDA Commodities	Distributes food and other groceries through a network of partner agencies, which include food pantries, soup kitchens, shelters, youth programs, senior programs, rehabilitation and residential centers.	239 S. Dudley Memphis, TN 38104 http://www.midsouthfoodbank.org/ Volunteer@midsouthfoodbank.org	(901)373-0435

Tennessee College of Applied Technology

Community Resource Guide

MEAL SCHEDULE

	<i>Monday</i>	<i>Tuesday</i>	<i>Wednesday</i>	<i>Thursday</i>	<i>Friday</i>	<i>Saturday</i>	<i>Sunday</i>
Calvary Episcopal Church 102 N. Second Street	901-525-6602						7:30am-8:30am 2:30pm-3:30pm
St. Vincent de Paul Church Food Mission 1306 Monroe	901-722-4703 9:30-11am	9:30-11am	9:30-11am	9:30am-11am	9:30-11am	9:30-11am	9:30-11am
Memphis Union Mission 383 Poplar Avenue	901-526-8403 10:45 AM	10:45 AM	10:45am	10:45 AM	10:45AM	10:45 am	10:45am
Grace St. Luke's Episcopal Church 1720 Peabody Avenue	901-272-7425						4:00 pm
First Congregational Church Loaves and Fishes 1000 South Cooper St	901-278-6786 Food pantry 11:30am-1:00pm	11:30am-1:00pm	(Food pantry) 11:30am-1:00pm	11:30 am-1:00pm	(Food pantry) 11:30 am-1:00 pm	11:30 am-1:00pm	11:30am-1:00pm
First Presbyterian Church 166 Poplar Avenue	901-525-5619					must go to Hospitality Hub to get on list	Soup Kitchen 2:30-3:30pm
Burrito Ministries at Iona Community of Faith 212 N. Second Street		5:00 PM					
St. John's Methodist Church 1207 Peabody	Morning food pantry & diapers	4:30-5:30 Soup Kitchen	Morning food pantry & diapers	901-726-4104	Morning food pantry & diapers	4:30-5:30 Soup Kitchen	
St. Luke's United Methodist Church 480 Highland Street	901-452-6262			Food Pantry: 10am-12pm		Saturday Supper: 4:30 pm	Breakfast 7:45am
St. Mary's Catholic Church 155 Market Street	Soup Kitchen 7am-10am	Soup Kitchen 7am-10am	Soup Kitchen 7am-10am	Soup Kitchen 7am-10am	Soup Kitchen 7am-10am	Soup Kitchen 7am-10am	901-522-9420
St. Mary's Episcopal Cathedral 700 Poplar Avenue	901-527-3361		Breakfast 8:30am-1pm			Sack Lunches 9am	
Highland Heights United Methodist Church 3476 Summer Avenue	Food Pantry 9:30-11:00am Lunch 12pm	901-458-5466					
St. Andrew's AME Church 1369 Mississippi Blvd	901-775-0840		Pantry and clothes closet 5-7pm				

Community Resources and Transition Information

TRANSPORTATION

Agency	Services/Training	Address	Phone
MATA – Memphis Area Transit Authority	<p>Public transportation provider for the Memphis area. As the largest transit operator in the state of Tennessee, they transport nearly 11 million riders a year in the City of Memphis, other parts of Shelby County, and the City of West Memphis on fixed-route bus, paratransit, and vintage rail trolleys.</p> <p>http://www.matatransit.com/</p>	<p>Route and Schedule Information (901) 274-MATA (6282)</p> <p>William Hudson Transit Center 444 N. Main Street (901) 523-8134</p> <p>American Way Transit Center 3921 American Way (901) 722-0322</p> <p>Airways Transit Center 3033 Airways Boulevard (901) 722-7080</p> <p>Trolley (901) 577-2640 547 N. Main, 38105</p> <p>Lost and Found (901) 523-8134 444 N. Main, 38105</p> <p>Customer Feedback (901) 522-9175 ridersfirst@matatransit.com 1370 Levee Road, 38108</p> <p>Hearing and Speech Impaired (901) 523-2817</p>	<p>Administrative Offices 1370 Levee Road Memphis, TN 38108 (901) 722-7100</p> <p>MATAplus (901) 722-7171</p>
MIFA Transit	<p>Provides transportation to and from doctors' appointments, pharmacies, banks, government agencies, and congregate meals sites. Must be age 60 or older with medical, nutritional, or counseling needs.</p>	<p>910 Vance Ave. Memphis, TN 38126</p> <p>http://www.mifa.org</p>	<p>(901)529-4520</p> <p>(901) 527-0208</p>
TCAT Memphis Automotive Program	<p>Registered TCAT Students can request automotive services with:</p> <ol style="list-style-type: none"> 1. Prior communication with Automotive Instructor 2. Completed Live Work form and \$5 shop fee – See Ms. Regina at TCAT Reception Desk. 3. Proof of Ownership and Insurance documents 		<p>TCAT Reception Desk (901)543-6100</p> <p>Automotive Program Instructor (901)543-6148</p>

Community Resources and Transition Information

Notes